



**Goldwing Touring Association**

**January, 2008**

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**The Official Newsletter of the State of Wisconsin**

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A HAPPY  
NEW YEAR

**State Director's Corner**

Happy New Year!! We hope you have all gotten a good start on those New Year's Resolutions! We have tried many resolutions over the years, but it wasn't until last year that we finally found one that we could succeed at, so we are making that our same resolution this year. That is to ride the cycle more than we did the year before! With that in mind GWTA has many opportunities for us to fulfill that resolution.

- February is the Wisconsin State Meet 'N' Eat at the Best Western Ambassador Inn, Wisconsin Dells. Call now to make your reservations for Feb. 8-10<sup>th</sup>, (608) 254-4477. The meeting will be held at 1 pm on Sat. at the hotel. See attached flyer for full details. This is a very important planning meeting for the Meet 'N' Greet Campout in August.
- June is the Region C Rally being hosted in Nebraska City, NE this year. The full details are still in the planning stage; however mark your calendars for the first

full weekend in June. We will get details out as soon as they planned.

- July is Gold Rush XXI being hosted in Billings, MT. The dates for Gold Rush are July 14<sup>th</sup> – 17<sup>th</sup>. Check out the National website for all the details and host hotels information, [www.gwta.org](http://www.gwta.org). If you do not have access to the internet contact me or your chapter director.
- August is the Wisconsin State Meet 'N' Greet. Tentatively set for August 1<sup>st</sup> – 3<sup>rd</sup> being hosted in Friendship, WI. More details to follow after the planning meeting in February.

We cannot emphasize enough how important the Feb. meeting is for our Annual State Meet 'N' Greet. If we want the Meet 'N' Greet to be a successful fun time then we need as much input as we can get. This is your annual campout, so please let's have your input. If you cannot make the Feb. meeting please contact us personally with your thoughts. You can reach us at (715) 839-9986 or [threewingers@sbcglobal.net](mailto:threewingers@sbcglobal.net).

Jeryl, Sherri & Carlee Jo Vonderheid  
Your Wisconsin State Directors

## Region Director's Corner

*Rick Hinrichs has been working real hard locating a place for us to hold the Regional Rally. He contacted me yesterday with the final results. Rick has secured the Catron Camp and Retreat Center in Nebraska City for the dates of June 6-8. We will have camping on site and have a unique lodging opportunity for members that want to take advantage of one of the three lodges that sleep 24 people on a cots.*

What a party room that could be! I can imagine a chapter doing a great big slumber party. What fun! Click here to see the area and read about the facilities available to us for our rally.  
<http://www.homesteadgsc.org/Catron/index.php>

Since Nebraska City is home of the Arbor Day Foundation it is only fitting that we use the theme: Our Family Tree. Right now our tree has nine branches (7 states and 2 provinces) and 31 limbs (chapters) and 1296 leaves (members). Let's watch our tree grow and blossom.

### 2007 Statistics

Dec. 2006	Dec. 2007	Difference	% growth	
IA	127	297	170	133
IL	287	323	36	13
MB	4	4	0	0
MN	42	60	18	43
ND	1	1	0	0
NE	345	463	118	34
SD	20	29	9	45
SK	1	1	0	0
WI	44	118	74	168
<b>TOTAL</b>	<b>871</b>	<b>1296</b>	<b>425</b>	<b>49</b>

Congratulations to everyone for the tremendous growth we have experienced in Region C in 2007. You can all be very proud. I have cut and pasted a comment that Bruce Keenon sent to all of the Regional Directors. I know region C is up to the challenge!

Region C is fastly approaching to be the largest region. At one point they were about the middle of the pack. I would challenge all the Queens, Princess, and Goddesses to push to be the head of

the Pack. Starting this month I thought it would be fun if we had a little challenge. Based on percentage of current membership in your region the largest regional growth between now and Gold Rush will earn special honors. This will include a very special gift offering to the top region. No second places only first. Again based on percentage of growth of your current membership. Let's see whose region can come to the top.

I know I can rely on all of you to help put Region C at the top of the chart. The target number to get to the top is 1439 members. That's just 143 members. This would be easy to achieve by simply getting the individual membership to renew as a family. There are two new programs to make recruiting new members even easier.

The first opportunity is outlined in an attachment and will appear in Touring News. The second incentive is outlined here by the office staff.

At this time, we are doing a new installment on the recruiting program where members can earn TA Bucks. The guidelines for earning TA Bucks for each membership recruited are as follows:

#### Starting January 1, 2008:

**Recruit a new 1 year membership and earn: \$2 TA Bucks for each membership recruited up to 5, then it increases to \$5 TA Bucks for each new membership recruited from 6-10, then it increases to \$10 TA Bucks for each new membership recruited over 10.**

**Automatic extra \$2 TA Bucks will be awarded for recruiting a new 2 year membership. Automatic extra \$5 TA Bucks will be awarded for recruiting a new 3 year membership.**

**RECRUITER MEMBERSHIP NUMBER MUST BE INCLUDED ON THE NEW MEMBER APPLICATION IN ORDER TO RECEIVE THE RECRUITING CREDIT AND EARN THE TA BUCKS.**

This installment of the recruiting program will continue until further notice. However the NEW membership offer will expire on April 15th, so please be sure all applications are received in my

office or postmarked by 4/15/08 in order for them to qualify.

There is no need to make any special notes on the new member application as we will apply the additional time to all new member applications received during the promotional time period.

I am very excited to announce that Jack and Joyce May will be joining our team as the new Illinois State Directors. Jack and Joyce are eager to get the members of Illinois excited about once again stealing the State Spirit award from Nebraska at Gold Rush XXI. They will be a great asset to our staff. Please give them a warm welcome. A huge thank you is extended to Art and Laurie Eichelberger for their time and dedication to the organization. Thank you, Art and Laurie.

So, let's get out there and keep recruiting. Region C routinely achieves many of the top awards at Gold Rush now let's show everyone that we can be #1 in membership numbers as well.

See you all soon,

Barb

*... and more from Barb*

The Region C website is available for EVERYONE. If you have not already done so, please create an account by following the steps below *\*and\** encourage the Chapter Directors to do the same. This is the best way to make sure the state and chapter information is current, i.e. chapter director, meeting time, place, and event dates. It really is very easy to do.

Next encourage all of the members to subscribe to the weekly electronic newsletter. The webmaster has a program that pulls information from the website, compiles it into a newsletter, and sends it each week via e-mail. Each chapter has the opportunity to post on the web page and contribute to this newsletter. Mine is in the inbox every Monday morning without fail.

To create a new user account click on the following URL <http://gwta-c.com/backdoor>. To sign up, put in your e-mail address as a user name,

check the new user box and submit button. You will be prompted for your information and then your new account will be created.

Once that's completed, you'll be able to log in at any time and update all the state information (keeping it up to date). Also at that time, people will be able to click on your name on the website and forward e-mails to you with questions regarding your state without revealing your e-mail address.

Please also forward (optional) any photos you may have of yourself to be presented on the page as well as any chapter or state logos you might have. These will be applied appropriately (see the GWTA-C homepage at <http://gwta-c.com> for an example on how those are used).

Please help keep the Region C website active, informative and current. Create an account today.

Barb

## Secretary/Treasurer Wanted

I am in need of a new secretary/treasurer. Jackie Dotson has discovered that her employer restricts her from being the treasurer of an organization. Please pass the word so that a volunteer can contact me and get the treasury transferred soon. The biggest duty of the secretary/treasurer is taking notes at the annual meeting next month and assisting with registration and money at the regional rally. The rest of the year is just taking care of small purchases and keeping the account balanced and filing an annual report.



## Letter from the Editor

I am excited about all the new members in Wisconsin! What an exciting New Year we will have as we get to know them and welcome the new ideas and fun they will bring to the organization. Go out of your way to greet them. You have made a new friend.

I found this in the TA Way which describes what a chapter should be:

“A functioning chapter is a sight and feeling to behold. The members are excited and full of ideas and self-motivated direction. When you come in contact with such a chapter, you can actually feel the energy.”

Who wouldn't want to join an organization described this way! A thriving, prosperous chapter has the membership and monetary assets to be able to give back to its members and support organizations such as the Salvation Army or GWTA's own Helping Hands.

I hope 2008 brings you health, happiness and the courage to make a difference.

Thank you  
Barbara Williams  
[msgldwing@new.rr.com](mailto:msgldwing@new.rr.com)



## Chapters Director's Corner

### Chapter Y

If you didn't come to the December River Valley Riders Christmas party you missed a good time. It was held at the Vonderheid's. Potluck was the menu and lots of good food was had. Perhaps the favorite was Sally Goetch's raspberry dessert. It was the favorite for the writer of this article. After sharing stories and getting a call from Fran and Peaches in Florida it was time for the white elephant gift exchange. Its obvious basements and storage areas were scavenged due to some of the priceless item exchanged. After much stealing and the picking of the wrapped gifts it was time to open. Many conversations were had about how these items came about. We need to know if John has plugged in his electric corncob yet and what use he has found for it. John if you haven't used it yet keep it away from water. It didn't look like it was "GFT" electric certified, you could get a shock. And of course Sally Goetsch got a gift she could only name as Tricky Dick. We are unsure where it came from or what it was. Nobody has claimed bringing it and the hosts have no idea either. Some are hoping it doesn't get recycled next year. I doubt that Sally would part with it. Any one needing GoldWing accessory parts contact Gerry Brix as he has parts that he may not need or want now.

Attending the party were: Jerry and Mary Ann Powers; Dave and GiGi Jansen; Dave and Sally Goetsch; Gerry and Cheryl Brix; Linda and Bob Kruger; John Harper; our fearless leaders, Bob Johnson and Ginny Zittel and of course the Vonderheid's as it was our house.

It was good to see GiGi able to get around again after having back surgery. She is still in the healing process but doctors have said she should be able to ride again by spring. Welcome back GiGi.

Be sure and bring your calendars and ride ideas to the Wild Hogs Party at the Krugers' so we can start planning the 2008-riding season. It will be here before you know it.

Submitted by Jeryl Vonderheid

## Chapter GB

Chapter GB will be one year old this February. How time flies. Mike Hubert and Jon Lovlien had the fore sight to keep a group of friends who rode together and enjoyed each others company to look into joining the GWTA family.

We started this chapter initially with 28 members at a meeting in February when the state director's husband, Jeryl Vonderheid and another current member, Jerry Brix of GWTA came to a dinner night and gave us a presentation about GWTA. We have since grown to 60+ members.

We started a chapter website, ([www.gwtawigb.org](http://www.gwtawigb.org)) in May that has many of the activities that we had during the year with pictures. As of this article we have had over 3,100 visits to our website. This website is a great way in today's world for people to find out who and what we are all about. There is an abundance of information via links on the website. With a link from the national website to our website in their 'find a chapter' search we have become the focus for information in the state of Wisconsin. Something we are all proud of. Without the great work and skill of Roy Johnson, our webmaster, this would not have been possible.

Our assistant Chapter Director and his wife, Jon & Lynn Lovlien also created a Chapter patch that can be seen on many of our member's vests and jackets. It's also the first thing you see when you open the chapter website.

We have a full staff on board which is listed on our website. You can also go to our website and take a look since they are pictured there. That way you can put a face to the name.

During the first year we had 3 pot luck dinners at member's homes and a fundraiser at Team Motorsports in DePere and Wednesday dinner rides to many different places for food and/or ice cream. We had a chili dump and campfire the day before our fall color ride and a Christmas Party that was second to none to close out the year.

For just getting started we've had a pretty good first year. We've made many new friends within the organization and have even surprised a few with our traveling abilities like showing up when you least expect us.

Pat Williams



**Mark your calendars!!**

**Gold Rush XXI**

**July 14-17, 2008**

**Billings, Montana**

[http://www.gwta.org/upcomingevents/gr/gr\\_info.htm](http://www.gwta.org/upcomingevents/gr/gr_info.htm)

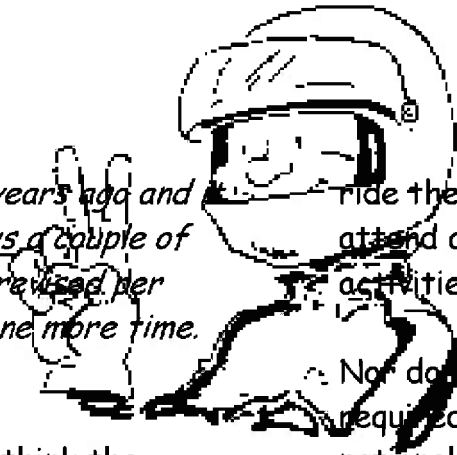
**Bike Raffle Tickets are Coming!!**

## MINDING MY MOTORCYCLING

### GWTA AS I SEE IT

Darrell Broten

*I wrote this article several years ago and it has appeared in Touring News a couple of times. Newly expanded and revised per recent events, I present it one more time.*



Every so often it's wise to rethink the organizations one belongs to. I've heard recent comments and observed ongoing trends that indicate now may be a good time to review the Gold Wing Touring Association (GWTA).

At one time GWTA employed some well-used and oft-repeated slogans. "GWTA is Destination Friendship." "The prime directive is 'have fun.'" "GWTA is 'by the members, for the members.'" Boiling it all down, we can say that GWTA is a group of people having fun and making friends by riding motorcycles, mostly—but not limited to—Honda Gold Wings. Everything about GWTA flows from that statement.

Hard on its heels is the powerful fact that GWTA does actually operate under that premise. "Having fun and making friends" is not supposed to be mere lip service; all GWTA activities and decisions are supposed to stem directly from that. Only two things are required of GWTA members: *pay dues and have fun.*

Nothing contained in the GWTA By-Laws or The TA Way (our "rules of the road") say that members have to dress a certain way, employ a particular vocabulary, raise funds,

ride the latest and greatest motorcycle, or attend a certain number or kind of activities.

Nor do they state that its chapters are required to provide representatives to national functions, supply contestants for state, regional, and national competitions, fund the administrative levels above it, force its director to possess a computer, or even consist of a certain number of people.

Rather, GWTA members do GWTA things because they *want* to, not because they are required or pressured to. Its members enter bike judging, Best Dressed, Family Of The Year, motorcycle skill, off-bike, and other contests because they have fun doing so.

It bears repeating: GWTA members do things because they *want* to ("members are free to choose their level of GWTA activity"—The TA Way).

Does that mean GWTA has fewer problems than other bike groups? By no means. If anything, we have more than our share of struggles.

Because money is not supposed to be a GWTA focus, there are not enough funds to hire more than two office workers, volunteers man all of the important national posts, there is only one national meeting, and we have no full-time magazine editor (one competing Gold Wing organization hires a

full-time publication editor and therefore produces a terrific magazine. However, it also has too many rules, so I left it).

Because members can do as much (or as little) as they want, it's difficult for leaders to lead. Officers are left with hospitality, encouragement, and example as their main leadership tools. Leading in GWTA can be like pushing jello. 'TA member freedom produces unevenness in GWTA participation. Some regions sell the dickens out of raffle tickets, while others have a perennial Family Of The Year. Some chapters are so active it makes one tired, while other chapters do very little at all.

Also, because of GWTA's loose structure, chapters have to periodically tolerate imported ideas from new-comers and the corporate organizations they came from, at least until they read *The TA Way*.

Yes, it would be fantastic if every chapter had at least 20 members. It would be great if every chapter director had a computer (heck, it would be nice if every *Board* member had one). It would be absolutely wonderful if we had every state represented at Gold Rush.

But so what if we don't? So what if we struggle financially? So what if our participation is uneven or that we have to keep educating our members about GWTA? Every organization has its problems.

I do know two things. One, there is no other biker club as open as ours, that has as many opportunities for its members to make a difference. Second, there is no other organization that has our special cooperative

nature. Members vote for their representatives and give genuine input. Our structure is more akin to a church than a business. When we do put it all together and offer full-featured and fine-tuned events, it's because all involved are there by choice. When that happens, it's beautiful and powerful.

Are there other motorcycle clubs that offer services? Yes. Does GWTA have its ups and downs? Yes. Is our magazine as good as it should be? No. Do we hold the biggest rallies? No. Are we working to make GWTA better? Absolutely. Always.

Nonetheless, we in GWTA relax and continue to have fun with our motorcycles. Many in other clubs can't say the same.

In conclusion, I turn to what they say in football: "After further review, the play stands as called. Make mine Destination Friendship." Good call!



## Safety

*Submitted by Marcus Baudhuin, Educator  
for Chapter GB*

As most of you know we did a Rider & Co-rider Level 1 test at the Chapter GB November social and everyone did very well & as a result we have a good number of Chapter GB members enrolled in the GWTA Rider Education Program.

The next Level requires a MSF Experienced course for the Rider. I have been exploring experienced rider courses in our area, & they are hard to come by & pricey. GWTA offers a Skilled Rider Course but the closest instructor is in Moline, IL. At this time I would like to know how many of you would like to take a course?

Please contact me if you are interested & we will go from there. P.S. If you bought a new Wing recently, Honda will pay up to \$ 75.00 towards a rider course.

If you've never taken an ERC or equivalent course, they are a very good way to polish up your riding skills.

Any questions please contact me by phone- 920-660-1678 or e-mail [mdbaud1@yahoo.com](mailto:mdbaud1@yahoo.com)

Ride Safe,  
Marcus

## *Safety Tip*

Farm fields in the hills are often small and separated requiring farmers to use the public roads to move their equipment from field to field. Take it easy and stay to the right when cresting hills and going through blind corners; expect slow moving farm equipment on the other side.



*Winter*

### *Some words from Dean Belanger*

Hi there old & new members:

I don't mean just in age I mean as members of the best kept secret around that has to be TOLD. What is GWTA and how and why people should join. Get to your dealer's and to riders that don't know about the big secret and tell them about GWTA. Carry your old GWTA magazines and some tri-folds in your bike or car. Pass them out to other bikers, your friends and at the dealer's magazine rack. If you need more information contact your P. R. D. State or Chapter Director.

We learned all of this last year when we learned about the secret and we have been having a ball since then.

Dean & Elaine Belanger  
Public Relations Directors,  
The N.E.W. chapter GB

P.S.  
Think about a mall show

## Contacts

### Region C Director

Barb & Tom Johnson  
618-765-2661

[director@gwta-c.com](mailto:director@gwta-c.com)

### State Director

Sherri and Jeryl Vonderheid  
715-839-9986

[threewingers@sbcglobal.net](mailto:threewingers@sbcglobal.net)

# Apparel



[http://www.gwta.org/online\\_store/apparel.htm](http://www.gwta.org/online_store/apparel.htm)

## Wisconsin Chapters

Chapter Y - Eau Claire, WI

*Chapter Director*

Bob Johnson-715-287-3263

Chapter GB - Green Bay, WI

*Chapter Director*

Patrick Williams-920-264-4642

[wingrider@new.rr.com](mailto:wingrider@new.rr.com)

Website - [www.gwtawigb.org](http://www.gwtawigb.org)

Starting in April, the newsletter will be published quarterly on the 1<sup>st</sup> of the month and not the 15<sup>th</sup>. Please have all information and articles to the Editor by March 23. Send to [msgldwing@new.rr.com](mailto:msgldwing@new.rr.com). Thank you.

## Something to Think About



All glory comes from daring to begin.

Though no one can go back and make a brand new start, anyone can start from new and make a brand new ending.

"Cheers to a new year and another chance for us to get it right." -Oprah Winfrey

"Don't back down just to keep the peace. Standing up for your beliefs builds self-confidence and self-esteem.

## The Power of One

### The Starfish Story

Once a man was walking along a beach. The sun was shining and it was a beautiful day. Off in the distance he could see a small child going back and forth between the surf's edge and the beach. The child went back and forth, back and forth. As the man approached, he could see hundreds of starfish stranded on the sand due to low tide.

The man was struck by the apparent futility of the task. There were far

too many starfish. Many of them were sure to perish. As he approached, the child continued picking up starfish one by one and throwing them back into the surf.

As he came up to the child, the man said, "You must be crazy. There are thousands of miles of beach covered with starfish. You can't possibly make a difference."

The child looked at the man, stooped down, picked up one more starfish and threw it back into the ocean. She turned back to the man, saying, "It sure made a difference to that one!"



Below is the flyer for the annual Winter Weekend, February 8-10. Mark your calendars. Your participation is important to discuss the events for all of 2008.

Also attached below is the annual Member Survey. If you have not completed and returned yours, please do so. The only way that GWTA can grow and change is if we let our feelings and ideas flow.

# **WISCONSIN'S GWTA WINTER WEEKEND**

**Feb. 8 – 10, 2008**

**Best Western Ambassador Inn  
610 S. Frontage Rd.  
Wisconsin Dells, WI**

**Come join your GWTA friends for a relaxed weekend away from home!!**

**The State Winter meeting will be held at 1 pm on Saturday, Feb. 9<sup>th</sup>. We will meet at the Best Western Ambassador Inn in the Bennett Room. We will be discussing the Region C Rally, Gold Rush, Meet 'N' Greet and much more – bring your ideas!! This meeting is crucial for the Meet 'N' Greet Campout (Aug. 1-3, 2008). We will plan the weekend and events for the weekend. We will have a group dinner after the meeting at Pizza Pub ([pizzapub.com](http://pizzapub.com)). Be ready for a competitive game of “Boxers or Briefs” after dinner!!**

**Come early and enjoy the pool, local casino, Tanger Outlets, and other local attractions that the Dells have to offer. The Rick Wilcox Magic Theatre will have a show on Saturday evening at 7 pm. Make your own reservations – [rickwilcox.com](http://rickwilcox.com) or (608) 254-5511. (It is a spectacular show!)**

**Hotel rates are \$49 plus tax for Friday night and \$58 plus tax for Saturday night. To make hotel reservations contact the Best Western Ambassador Inn (608) 254-4477. Be sure to mention account number 23078 and GWTA for the reduced rates. You have to make your reservations by January 8<sup>th</sup> to get that rate. Call now and be sure to ask about the cancellation policy!! Any questions contact State Directors Sherri or Jeryl Vonderheid (715) 839-9986.**

If you have not turned in your survey yet, there is still time. Please send the one below to:

Sherri Vonderheid  
3668 Oakhill Place  
Eau Claire, WI 54703

or e-mail it to Sherri by February 1 to [threewingers@sbcglobal.net](mailto:threewingers@sbcglobal.net)

Survey below



**WISCONSIN GWTA  
ANNUAL MEMBER SURVEY**

Thank you for submitting your survey. Your sincere thoughts are important to the future functioning of GWTA in Wisconsin. We will be discussing this survey and the results at the Winter Weekend in February. **Please return survey by Feb. 1<sup>st</sup> to Sherri Vonderheid via threewingers@sbcglobal.net or regular mail to 3668 Oakhill Place, Eau Claire, WI 54703.**

**DEMOGRAPHIC INFORMATION**

Member of GWTA since: \_\_\_\_\_ Primary Model of Motorcycle Ridden: \_\_\_\_\_  
Number of years as a Motorcyclist \_\_\_\_\_ Name, address, and chapter (optional) \_\_\_\_\_  
\_\_\_\_\_

**REGISTERING YOUR OPINIONS**

Please comment and give your suggestions – this is your State and we want it to be the best it can be. Please list what you would like to see happening at these events and what you would be willing to volunteer and help with. Please use additional sheet if needed. Thank you!!

Meet 'n' Greet    Comment/Suggestion \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Wisconsin Winter Weekend    Comment/Suggestion \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

State Newsletter    Comment/Suggestion \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Comments or Suggestions of the communication within our state \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

WI GWTA Culture (Prevailing Attitude, Mindset, Style, Substance) Comment/Suggestion \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

1. Do you think Wisconsin GWTA should have its own computer website? \_\_\_\_\_  
If so, would you willing to help develop it? \_\_\_\_\_  
If so, any ideas to fund it? \_\_\_\_\_

2. Do you think Wisconsin GWTA should hold more events? \_\_\_\_\_  
If so, list suggestions here. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. What about GWTA do you like the most? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. What about GWTA do you like the least? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. List any suggestions you have for Wisconsin GWTA. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. List any suggestions you have for the National events of GWTA. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. List any suggestions you have for the State Director. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. List any suggestions you have for the Regional Director. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. List any suggestions you have for the Executive Director. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

10. List any suggestions you have for the Chairman of the Board \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

11. What are your overall feelings of Wisconsin GWTA? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. List any additional comments/suggestions. \_\_\_\_\_  
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